

# Feedback Analysis & Action Taken Report



**2021-2022**

*Prepared by*

**Internal Quality Assurance Cell**

Govt. Kamla Raja Girls Post Graduate Autonomous College,

*(Affiliated to Jiwaji University, Gwalior)*

**Kampoo, Gwalior (Madhya Pradesh) INDIA**

**Telephone : 0751- 2625495, 0751 – 2438173, Fax : 0751 – 2438173**

**e-mail : [krgc@rediffmail.com](mailto:krgc@rediffmail.com) Website : [www.krgcgwalior.org](http://www.krgcgwalior.org)**

**Govt. Kamla Raja Girls Post Graduate Autonomous College**  
**INTERNAL QUALITY ASSURANCE CELL**

**Dr. M.R. Kaushal**  
Principal and Chairman, IQAC

**Prof. Sanjay Swarnkar**  
Director, IQAC & Academic Secretary

**Dr. Charu Katare**  
Convener, Feedback Committee

**Dr. Pratima Jain**  
Member, Feedback Committee

**Dr. Charu Chitra**  
Member, Feedback Committee

**Dr. Nisha Mishra**  
Member, Feedback Committee

**Dr. Anand Kumar Singh**  
Member, Feedback Committee

## **ACTION TAKEN REPORT ON FEEDBACK**

The report of feedback analysis is submitted to Principal/Chairperson IQAC of the college than the feedback report was forwarded to IQAC for necessary action and thereafter the analysis is shared with all heads/In-charge and they are instructed to take necessary measures and actions as to comply with the issues raised by the alumni.

### *Feedback from Students and Action Taken :*

<u>Feedback</u>	<u>Action taken</u>	<u>Impact</u>
To make use of new technologies to improve the interaction with the students.	IQAC has made efforts to provide more facilities of IT/ICT to improve the interaction with the students.	Teachers are trying to be techno friendly and connectivity with students is strengthened.
Provide moot court facility in the department of Legal Studies.	IQAC and college administration made efforts to establish Moot court in department of legal studies.	Moot court has been established in new building of Legal Studies.
More experiential learning sessions are desired by the students	Instructions were circulated to all academic departments of the college for addressing the issue of increasing experiential learning sessions.	Head of the departments paid more attention to increase experiential learning and students were benefitted.
To provide more content on personality development and human values	All departments has been instructed for addressing the issue.	All students have been benefitted from the content.
More opportunity of employability based course content need to be designed.	Institution has a provision of appointing an entrepreneur/ industrialist/businessman as member of Board of Studies to get the suggestions to address the	The suggestions provided by the industrialist/entrepreneur/ businessman are incorporated in the course designing.

	issue. Training Programmes and workshops are also conducted.	
To provide more guidance for preparation of interview and personality development.	The employment cell of the college was instructed to invite experts of career guidance for preparation of interview.	SVCGC of KRGC and IQAC both made efforts to conduct more programmes on career guidance specially preparation of interview.

***Feedback from Faculty and Action Taken :***

<u>Feedback</u>	<u>Action taken</u>	<u>Impact</u>
To enhance facility of Smart and ICT enabled Class Rooms.	IQAC has made efforts to increase Smart and ICT enabled class rooms. For this 'Development of IT/ICT in the College' took as best practice.	Smart and ICT enabled classes increased from 06 in 2016 to 31 in 2022.
Course content should be Local/Regional/National need based.	Instructions were circulated to the Head of the departments and teachers of the college for addressing the issue of course content should be need based.	Through Board of Studies the need base content has been included in the course and appropriate awareness was created.
To provide more facility for research.	Institution has taken action on this issue and established more research centers and Centerlised Instrumentation Facility (CIF).	Department of Zoology, Urdu and Mathematics were entered in the pool of 17 research centers and faculty members of science faculty have been benefitted from CIF.
To establish Digital studio in the campus	IQAC has taken action and prepared a proposal for Digital studio and send it to state government.	State Government has sanctioned funds for digital studio.
To provide more opportunity for training on innovative teaching-learning techniques.	IQAC has made efforts for providing more opportunities of training programmes on innovative teaching-learning techniques.	Teachers have been benefitted from training programmes and workshops on teaching-learning techniques.

To encourage faculty members to take more extension service programme.	IQAC has conducted awareness programmes to encourage faculty members and students for extension services.	Faculty members and students has taken participation in more extension activities.
To conduct more activities for the faculty to share their views.	IQAC made efforts for providing opportunities to the staff members for sharing their views.	Faculty members are given platform like Orientation programme on NAAC, Discussion Forum etc.

***Feedback from Alumni and Action Taken :***

<u>Feedback</u>	<u>Action taken</u>	<u>Impact</u>
To start PG programme in computer science.	IQAC has made efforts to start PG programme in computer science and prepared a proposal for it.	The PG programme will be started in session of 2022-23.
To provide more opportunity to alumni to participate in college activities of the college.	IQAC has provided more representation to alumni to participate in college activities.	Member of Alumni Association has been benefitted from the facility.
To provide more exposure to the students specially from science stream in the field visits/Industrial visits/ Educational tour in the curriculum.	Instruction has been circulated to the head of the department to address the issue and provided funds to the related departments.	Departments organized more field visits/Industrial visits/Educational tour and students of science faculty were benefitted.

### ***Feedback from Employers and Action Taken :***

<b><u>Feedback</u></b>	<b><u>Action taken</u></b>	<b><u>Impact</u></b>
To pay more attention on employability and focus on curriculum related activities.	Institution has conducted more Training Programmes and workshops.	The students and recently passed out students benefitted from the activities conducted by the college.
To conduct more Udymita Fairs and skill development training and programmes.	IQAC and SVCGC have made efforts to conduct more Udymita fairs and skill development training.	The students and recently passed out students benefitted from the events conducted by the college..
To provide more facility to student for enhancement in communication skill.	IQAC and SVCGC have made efforts to conduct more communication skill development programmes and workshops. IQAC has also prepared a proposal to establish a language lab covered all languages run in this college.	The students of English/Urdu /Sanskrit were benefitted from the events. The sanction for establishment of language lab is awaited.
To more focus on the experiential learning in the curriculum.	Instruction has been circulated to the head of the department to address the issue.	Teachers and Head of the department paid more attention to practical sessions and made their teaching more experiential.

### ***Feedback from Parents and Action Taken :***

<b><u>Feedback</u></b>	<b><u>Action taken</u></b>	<b><u>Impact</u></b>
To conduct more ethical based orientation programme.	IQAC has instructed to the departments and different cells to conduct more ethical based orientation programmes.	Students of the college have been benefitted from these activities.
To provide e-lectures and links of e-content on college portal.	IT cell of IQAC has provided more e-lectures and links of e-content on the college website.	All students of this institution have been benefitted from this facility.

To provide e-material for examination i.e. question banks old question papers and model answer sheets to the students.	IQAC has made efforts to provide e-material for examination i.e. question banks old question papers and model answer sheets to the students.	All students of this institution have been benefitted from this facility.
--	--	---

***Feedback from Teachers on Library and Action Taken :***

<b><u>Feedback</u></b>	<b><u>Action taken</u></b>	<b><u>Impact</u></b>
College must register on NDLI.	IQAC and Central library have made efforts to get registered on NDLI.	Faculty members and students have been benefitted from this facility.
Connectivity with advance students needs to be enhanced.	The Central Library has created a whatsapp group to enhance connectivity with advance students.	Faculty members and students have been benefitted from this facility.
Space for Reading Room should be expanded.	IQAC and Central Library have taken appropriate action on this issue and space for reading room has been expanded.	More students are able to use reading room.
Hard copy as well as Soft copy of PhD thesis need to be maintained.	Central Library has taken action on addressed issue and not only keeps the record of soft copy of PhD thesis but upload it on website and maintained hard copy of Ph.D thesis.	Faculty members and research scholars are benefitted.

## Feedback from Support Staff and Action Taken :

<u>Feedback</u>	<u>Action taken</u>	<u>Impact</u>
To provide more staff for office management.	IQAC has made efforts to prepare a proposal to fill-up the vacancies of class III-classIV posts and create more post to run the college smoothly. The proposal has sent to the department of higher education government of M.P.	The action on this proposal from the department of higher education government of M.P. is still awaited.
To provide more representation to the support staff for contribution in college development.	College administration has provided more representation to the support staff for contribution in college development through various committees.	Staff members are satisfied with this action.
To renovate and furnish the offices for better work ourcome.	IQAC has sent a proposal for renovation of the offices and received funds from MPHEQIP of world bank project.	Renovation work is to be done in required places



(Prof. Sanjay Swarnkar)  
Coordinator, IQAC  
Govt. Kamla Raja Girls P.G. Auto. College  
Gwalior (M.P.)



(Dr. M.R. Kaushal)  
Principal  
Govt. Kamla Raja Girls P.G. Auto. College  
Gwalior (M.P.)

KRGC/IQAC/2022